



Maintenance Technician

Location: Sydney, NS

Term: Permanent, Full-Time (Days, Evenings, Some On Call)

Start Date: As Soon As Possible

- Join a dynamic team that is bringing a whole new level of custom manufacturing to engineers, designers and scientists all over the world.
- Use your experience in servicing and maintaining machinery to ensure our manufacturing equipment continues to perform as expected, as well as assist with our upcoming facility expansion.
- Be rewarded with competitive wages and great benefits, including medical, dental, pension plan, and more.
- Live and work in a community that has quick commutes, affordable homes on generous plots of land, beautiful scenery and friendly people.

About the Organization

Established in 2001, **Protocase Inc** is a rapidly expanding company that focuses on combining advances in software with advanced manufacturing techniques to offer unique custom manufacturing to the engineering, design, and research industries. Using the expertise and dedication of more than 140 employees, Protocase is proud to have a client base of over 12,000 customers throughout North America and around the globe. Customers include **Boeing, L3, Raytheon, Google, Apple, Microsoft, NASA, MIT** and many more.

To learn more about the company, visit <http://www.protocase.com>.

About the Opportunity:

Protocase is currently seeking a **Maintenance Technician** for its **Operations team** in Sydney (Cape Breton), Nova Scotia.

Protocase's two production facilities are busy environments where every enclosure, panel and part ordered is custom-manufactured from scratch. Our 12,000+ customers around the world depend on us to make professional-grade custom sheet metal and CNC Machined products that meet their specifications, all within our signature 2-3 day manufacturing turnaround time. In order to meet our stringent quality requirements and crucial on-time targets, we need a **Maintenance Technician** with a

strong attention to detail and the ability to think on their feet that can help maintain and improve our manufacturing equipment and facility.

If you enjoy being hands-on and troubleshooting machinery, this is a role for you!

Reporting to the R&D Manager, your duties will include:

- Performing regular maintenance on machinery and other equipment.
- Troubleshooting machinery malfunctions and outages.
- Updating and maintaining information within our maintenance software.
- Working with vendors to source required parts for both repairs and performance upgrades.
- Providing regular, thorough updates to management and other teams on equipment status.
- Monitoring and supporting other maintenance team members.

As Protocase is on a rapid growth curve, we are also planning a **significant expansion to our primary manufacturing facility**. As our Maintenance Technician, you will lend your expertise and assistance in the planning and execution of growing our manufacturing facility to accommodate new equipment!

While there will be set core hours for this position, there will be some **after-hours work as required**, when crucial manufacturing equipment outages need to be addressed. Above all else, we need someone dependable who will take a sense of pride and ownership around keeping our machines running – even if they happen to malfunction late in the evening or on a weekend.

Essential Skills:

- Education: Technology diploma or Engineering degree in Electrical/Electronics/Controls/Instrumentation (or a related field)
- Four or more years' experience in a troubleshooting/maintenance role
- Strong understanding of instrumentation, electronics and automation
- Proven abilities in problem solving
- Strong common sense
- Attention to detail
- Commitment to following procedures
- Self-starter who is able to take initiative, while also seeking the expertise of others as needed
- Excellent oral and written communication skills
- Team-player attitude
- Strong decision-making skills

About the Benefits:

In addition to earning a yearly salary ranging between \$41,000 and \$51,000, you will also enjoy the following benefits:

- Two weeks' vacation (three weeks' vacation at three years of employment; four weeks' vacation at five years)
- Medical, Dental, Life Insurance and Group Insurance Benefits after six months
- Cost-shared Company Pension Plan after six months
- Cost-shared YMCA Fitness Membership after three months
- Regular social events, including go-karting, learning lunches, golf tournaments and seasonal parties

Although our business is growing, our team remains supportive, inclusive and tight-knit. Continuous improvement has always underpinned our success and we actively foster an environment of open communication, creative collaboration and the sharing of ideas.

How to Apply:

- Email your resume to employment@protocase.com. **Please be sure to specify "Maintenance Technician" in the subject line of your email!**
- Drop off your resume at our main building – 46 Wabana Court in Sydney, NS