



Production Lead (Supervisor)

Location: Sydney, NS

Term: Permanent, Full-Time (Days, Evenings, Weekends, Some Overtime)

Anticipated Start Date: As Soon As Possible

- Join a company that has completely revolutionized custom manufacturing for engineers and designers all over the world.
- Use your leadership skills and proven experience to help effectively manage the team and workflow within Protocase's fast-paced production environment.
- Be rewarded with a competitive annual salary and great benefits, including medical, dental, pension plan, and more.
- Live and work in a community that has quick commutes, affordable homes on generous plots of land, beautiful scenery and friendly people.

About Protocase Inc

Established in 2001, Protocase Inc is a rapidly expanding company that focuses on combining advances in software with innovative manufacturing techniques to offer unique custom manufacturing to the engineering, design, and research industries. Using the expertise and dedication of 140 employees (and counting), Protocase is proud to have a client base of more than 12,000 customers throughout North America and around the globe. Customers include Boeing, L3, Raytheon, Google, Apple, Microsoft, NASA, MIT and many more.

We are proudly ISO:9001 certified and AS9100D registered, as well as ITAR compliant and registered with Canadian Controlled Goods.

To learn more about the company, visit <http://www.protocase.com>.

About the Opportunity

Protocase is currently seeking **Production Leads** to join its team in Sydney, Cape Breton, Nova Scotia. Our production facility is a fast-paced environment where every order is custom-manufactured from scratch. Our 12,000+ customers around the world depend on us to make professional-grade custom sheet metal and CNC machined products that meet their specifications, all within our signature 2-3 day manufacturing turnaround time. In order to meet our stringent quality requirements and on-time targets, we need Production Leads who will clearly communicate with and motivate our Production & Assembly Team to manufacture quality products for our customers.

As a Production Lead, your duties will include:

- Monitoring work on the production floor
- Monitoring flow of jobs
- Identifying and solving problems
- Providing your team members with a sense of leadership and support, in order to maximize their success
- Ensuring adherence to safety standards
- Preparing production reports on a regular basis

As with all Protocase employees, the successful candidates must be focused on our customers, who depend on us to accurately and efficiently manage quality custom products under urgent timelines. Attention to detail and the ability to follow procedure is an absolute must.

Essential Skills:

- Five years' or more experience in a supervisor/managerial role
- Education: Completion of high school, as well as completion of college/CEGEP/vocational or technical training
- Ability to supervise people
- Reading text and/or 3-D drawings
- Strong written and oral communication skills
- High attention to detail
- Ability to work with and motivate others
- Excellent decision-making and critical-thinking skills
- Numeracy
- Computer use
- Continuous learning
- Ability to distinguish colours

About the Benefits:

Besides an annual compensation (which includes salary, bonuses and overtime) that ranges between \$37,000 and \$54,000, you will also enjoy the following benefits:

- Medical, Dental, Life Insurance, Group Insurance Benefits and Pension Plan (RRSP and DPSP) after six months
- Two weeks' vacation (three weeks' vacation at three years of employment; four weeks' vacation at five years)
- Cost-shared YMCA membership after three months
- Regular social events, including go-karting, learning lunches, golf tournaments and seasonal parties

Although our business is growing, our team remains supportive, inclusive and tight-knit. Continuous improvement has always underpinned our success and we actively foster an environment of open communication, creative collaboration and the sharing of ideas.

How to Apply:

- Email your resume to employment@protocase.com (Please specify **“Production Lead”** in the subject line)
- Drop off your resume at our main building – 46 Wabana Court in Sydney, NS, between 9:30 AM and 4:30 PM